



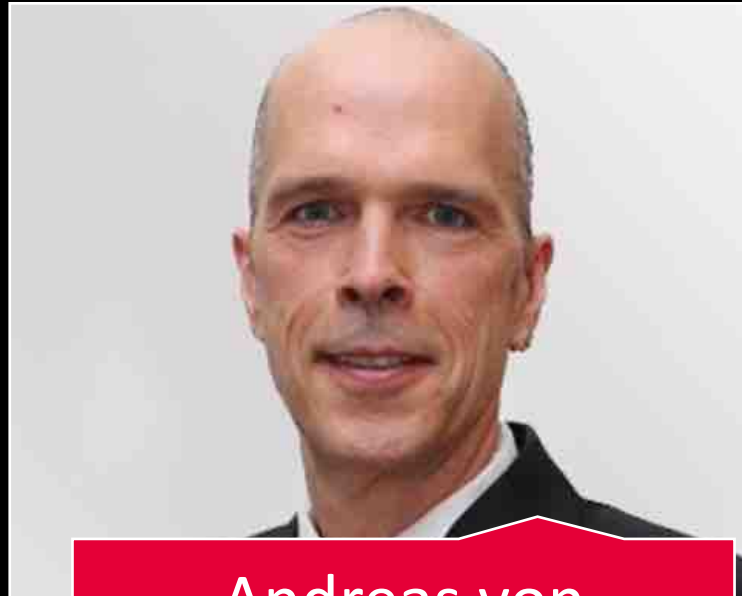
Digital Trust Reality - captured with 360inControl®

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www.ciss.ch

FHNW
May 13th, 2024



swiss made software



Andreas von
Grebmer



Heike Klaus

CISS executive management has more than 30 years of experience in governance, risk, compliance (GRC) and information security in regulated and non-regulated environments.

With our expertise coupled with excellent understanding of formal procedures as well as the necessary pragmatism, they support customers in the successful implementation of GRC and information security as a total solution or selectively.

CISS Ltd. @ a glance

- Established in 2016.
- Key Competence and Consulting in all areas of Governance, Risk and Compliance and Information Security
- Solution provider of 360inControl® - The integral GRC solution!

CISS

Supports companies

- in establishing Information Security Systems (ISMS), ICS, Governance, Risk and Compliance Management
- in preparations for certifications / re-certifications
- for individual assessments and audits (as lead auditor/expert/etc.)

Provides companies with the following services

- Governance, Risk und Compliance (GRC) as a Service
- CISO as a Service



360inControl® your GRC accelerator - OUR SERVICES *your* SOLUTION

ANALYSIS & DESIGN

- GRC & Information Security Management System
- Statement of Applicability
- Etc.

ASSESSMENTS

- Certification Readiness (ISO, SAMA etc.)
- Independent Assessments
- Vendor Assessments
- Etc.

SERVICES

- CISO as a Service
- Compliance as a Service
- Full support
- Etc.

360inControl®

Our flagship solution supporting all aspects of «Digital Trust, GRC and Cyber Security»

«We offer you a full service around GRC, information security including 360inControl® - Contact us!»

Definitions

Digital Trust

is individuals' expectation that digital technologies and services – and the organizations providing them – will protect all stakeholders' interests and uphold societal expectations and values. *(WEF, 2022)*



is the **confidence in the integrity of the relationships, interactions and transactions** among providers and consumers within the digital ecosystem. **This includes the ability of people, organizations, processes, information and technology to create and maintain a trustworthy digital world.** *(ISACA, 2024)*

DIGITAL TRUST – DRIVERS?



A REAL-LIFE EXAMPLE

Dear USERNAME,

Request number XXX has been closed for you. The details are as follows:

System	User Role	User Role Description	Action	Status
TXXXXX	Z:XXXXXXXXXX	Operator	Remove	COMPLETED
PXXXXX	Z:XXXXXXXXXX	Operator	Remove	COMPLETED

Should you face any issues please contact your IT Support.

This is an automatic message sent by SAP GRC.

Please don't reply to this eMail.

The person in question took on a new role internally; 8 years ago !!!

WIRECARD - SCANDAL

Wire Card

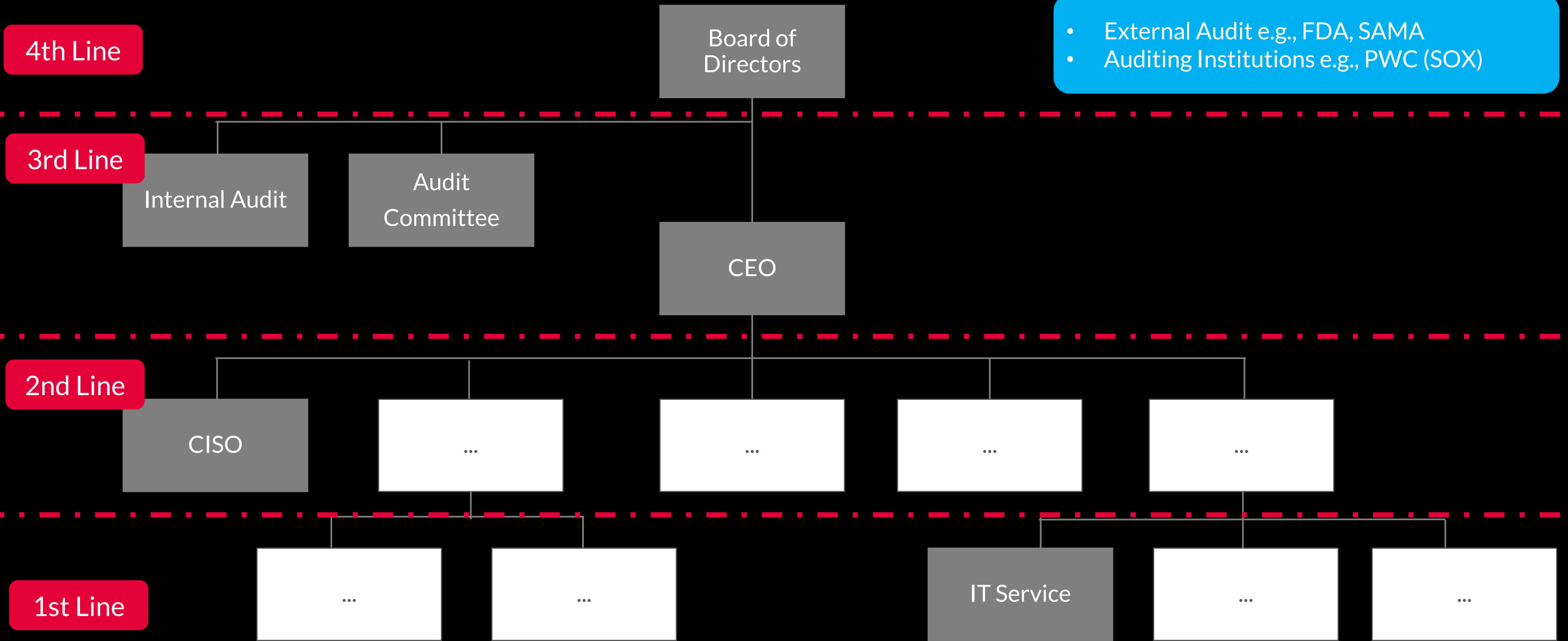
<https://en.wikipedia.org/wiki/Wirecard>



Chat GPT

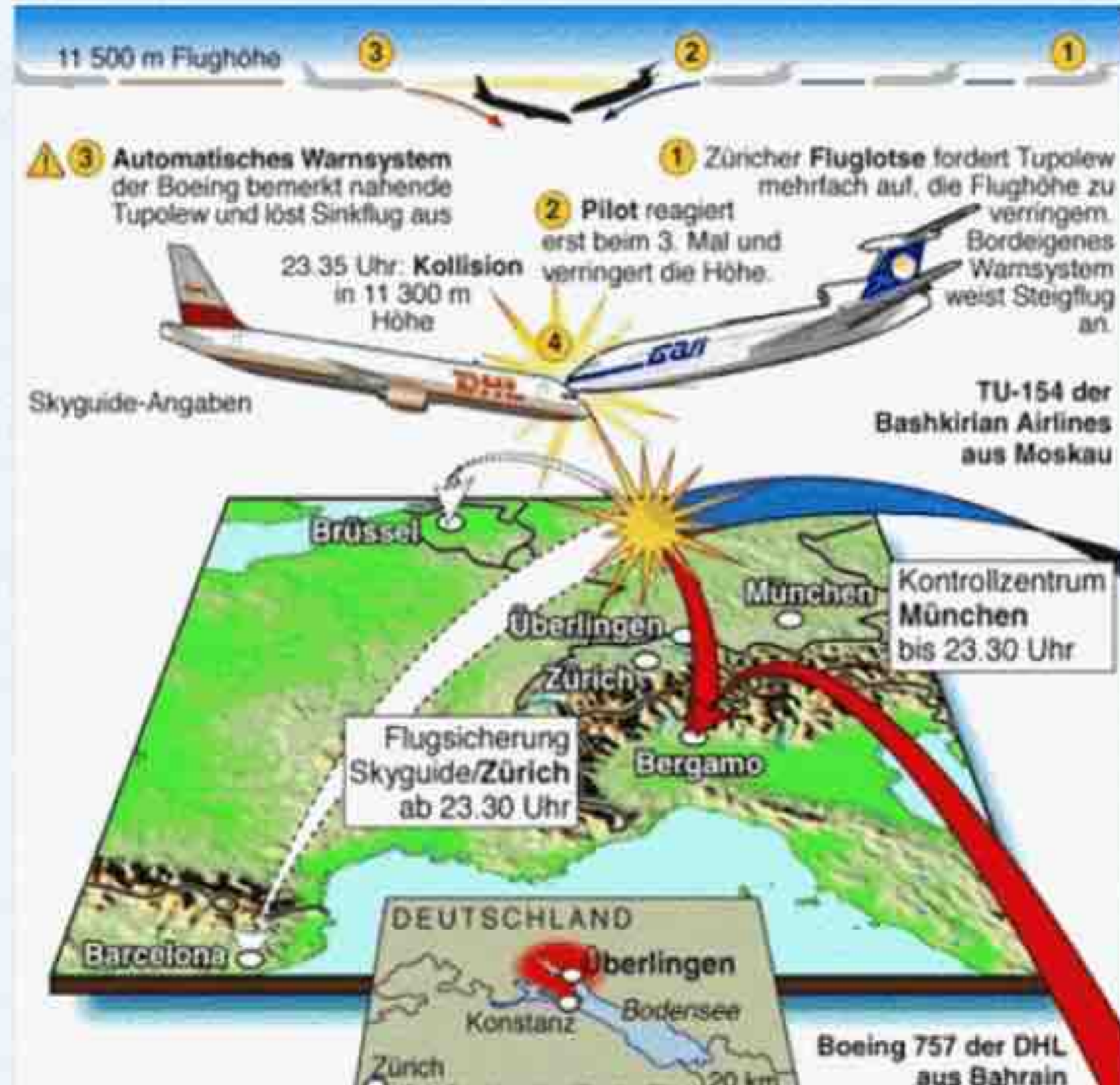
*Wirecard, a German payment processing company, faced a major financial scandal in 2020. The company falsely reported having €1.9 billion in cash balances that did not exist. This revelation led to the arrest of its CEO, Markus Braun, and exposed widespread accounting irregularities. Wirecard's stock plummeted, and it eventually filed for insolvency. The scandal raised questions about regulatory oversight and corporate governance. **The company's auditors, Ernst & Young (EY), faced criticism for failing to detect the fraud.** The Wirecard case highlighted vulnerabilities in financial markets and the need for enhanced regulatory measures to prevent similar incidents in the future.*

TYPICAL SETUP OF LINES OF DEFENCE IN AN ORGANIZATION



AUTOMATION & ARTIFICIAL INTELLIGENCE

Kollision über dem Bodensee



Das „Wunder vom Hudson“ – Notlandung auf dem Wasser



Chat GPT: BUZZWORDS RELATED TO «DIGITAL TRUST»



DIGITAL TRUST - CYBERSECURITY - ONLINE SECURITY - DATA PRIVACY
- TRUSTWORTHINESS - INTEGRITY - TRUSTWORTHINESS -
AUTHENTICATION - ENCRYPTION - IDENTITY VERIFICATION - SECURE
TRANSACTIONS - RISK MANAGEMENT - CONFIDENCE - REPUTATION -
TRANSPARENCY - ACCOUNTABILITY - INFORMATION SECURITY - CYBER
RESILIENCE - TRUST BUILDING - SECURE COMMUNICATION - TRUST
ASSURANCE

All these topics are under the umbrella of “Corporate Governance”

WHY DOES THE IMPLEMENTATION OFTEN FAIL

LACK OF TOP-LEVEL
MANAGEMENT
SUPPORT

COMPLEXITY AND
SCOPE

RESISTANCE TO
CHANGE

INEFFECTIVE /
INSUFFICIENT RISK
MANGEMENT

INSUFFICIENT
RESOURCES

UNALIGNED
OBJECTIVES





HOW SHOULD YOU APPROACH IT?

KEY SUCCESS FACTORS

TOP-LEVEL MANAGEMENT
SUPPORT &
FILLING KEY POSITIONS

OWNERSHIP ROLE

STRATEGY & PLAN

SECURITY REQUIREMENTS
=
BUSINESS REQUIREMENTS

ORGANIZATIONAL
CHANGE MANGEMENT

COMPREHENSIVE RISK
MANGEMENT



DIGITAL ASSET MANAGEMENT

ASK THE FOLLOWING QUESTIONS:

- What do you have (tangible / non-tangible)?
- What is it worth?
- How should it be protected?
- How is it protected?

ENABLES YOU TO:

- Have transparency over assets
- Define the value of assets
- Connect assets to all GRC activities
- Focus on efficiently protecting assets
- Have real-time status updates



«This creates the conditions for value-driven risk management and allows using resources effectively and efficiently.»

PRODUCT DEMO

